



Meet Telecom's Newest Addition!

I would apologize for my 7-week hiatus, but I must admit it was pretty easy taking time off to hang out with this little bundle of joy! apologize for not getting the combo Oct/Nov issue out before baby's arrival but she decided to come in dramatic fashion two weeks early! But now that I'm back, allow me to introduce you to my daughter, Leighton Psalm, born Sunday, Sept 16th at Miami Valley Hospital. What started as 33 hours of natural labor took a quick turn and ended with an emergency Cesarean Section. Thankfully, she survived the crazy ordeal and is in





perfect health, off the charts in strength and development! My husband Kevin & I are ridiculously in love with her and are happy to share her with my Warren County Public Safety Network friends!

-Allison Lyons, Trainer



Clever CAD Mapping for Waynesville's Sauerkraut Festival!

Imagine getting dispatched to a festival that draws 350,000 visitors browsing 450+ booths and all an out-of-town caller can give for location is, 'booth 237'! This year wasn't a problem! At the request of the festival's committee, the booth spots were hand-measured and added into Warren County's CAD mapping software! Now, when a visitor from Toledo dials 9-1-1 and says 'booth 237', a corresponding address will also appear and the responding unit will know exactly where to report. This year, there were a reported 2 calls made from the festival but it is unsure if a

booth number was mentioned by the caller. This is just one of the many fancy offerings that CAD/RMS' Don Sebastianelli and Paul Bernard can offer the communities of Warren County regarding mapping and incorporation into dispatch's CAD software!

Map Upload Nov 14

Don Sebastianelli will be
uploading a new map
including the redesigned
intersection at North State
Route 123 near Red Lion.
It also features new
2012 aerials for
Hamilton County.

Can't find CAD/RMS with all this construction?

We are the doorway located across the hall from Telephone - you no longer have to walk through Emergency Services to enter our room. This doorway now has a hallway to access both Radio and CAD/RMS.

With the variability in our schedules and availability, we are working on creating a door sign to easily tell you who is on-site, off-site, or not on duty.



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BA

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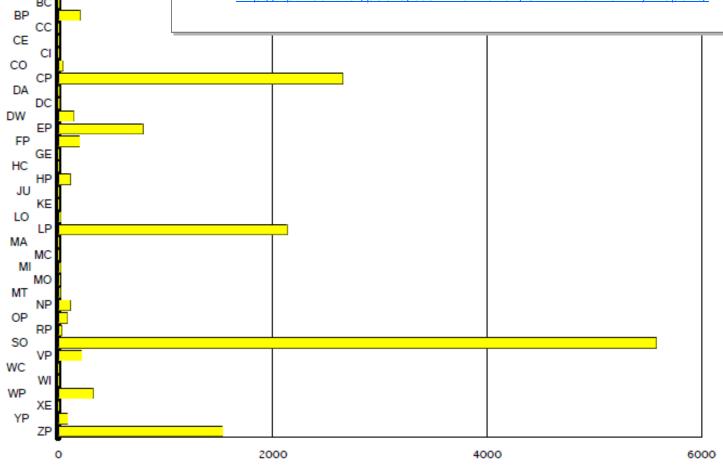
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October Call Counts by Agency

This is just one of several reports that CAD/RMS runs each month to show CAD usage, MDC usage, 911 activity, run quantities, etc. Bookmark the following link and check back monthly to see how you compare across the County.

http://ftp.wcoh.net/public/User Information/CAD RMS Monthly Reports/





ePCR update

Six Agencies Go Live on ePCR!

After 4 months of consistent work sessions and troubleshooting, Turtlecreek Twp, Mason, Deerfield Twp, and Hamilton Twp were the first wave of agencies, with Telecom by their side, to

go live on Electronic Patient Care Reporting. Shortly behind them on November 1st, were Wayne Twp and Clearcreek Twp. What started as a generalized Ohio format has been tailored to fit Warren County's agencies as best as possible, while staying within the state's reporting guidelines. DST's Scott Boschert, along with Rhonda and Paul Bernard have been walking right



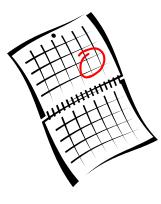
beside the agencies' ePCR administrators to make sure this software reveals as few glitches as possible.

Microsoft to end Windows XP support as of April 8, 2014

- What does this mean for your agency? Warren County Telecom will no longer support any devices that have WinXP on them as of April 2014. This will put most of the older MDC's out of service.
- Which MDCs do replacement plans need to be made for? All CF-18 & CF-29 models
- Which MDCs can move forward with a \$140 license upgrade to Windows 7 (per MDC) if agencies choose? All CF-30 & CF-19 models

*Any CF-31 MDC's that currently have XP will be upgraded to Win7 free of charge. The Win7 license was included with these when they were purchased.





Agency technical contacts - mark your calendar for Tuesday, December 11th at WC Armco Park's Pavilion when Panasonic will show off the CF-19 & CF-31 along with an outfitted Tahoe and law arbitrator equipment! More details to come!

REMINDER FOR MDC USERS

A system reboot occurs every Mon/Wed/Fri 0700-0800 so you will experience disrupted services. Please schedule around this if it is during your shift.





If you're looking for Glenn & Nick...

They have a new workshop at the opposite end of the hallway as you enter the CAD/RMS room.

REBANDING PROGRESS

Step 1: Currently wrapping up Phase 1 with road patrol radios.

Step 2: Write programming for new radio layouts to include maydays, additional TACs, and rearranging of talkgroups.

Step 3: Begin Phase 2 for all radio subscribers.





TELECOM Telephone **S**ystems Team at your service

We're more than just mobile phones and landlines!

- Getting married and need your last name on your County desk phone changed? Give us a call at x3062!
- Have a phone cord that keeps tangling? We have a plastic attachment that stops this from happening!
- Need international calling on your County-issued phone? We can get you connected!
- Find a typo or outdated info in the County directory? Let us know and we'll update for the next publishing!
- Engraving wall signs up to 9x12", (we created all Juvenile Court, Health department signs) We create accountability tags free of charge, function tags, radio identifiers, and passports for Fire + Law.



Accountability Tag Policy

(per WCFCA - full policy document available for viewing on our website) Size 2 1/2" x 1/2" hard plastic tag with employee name on one side and Velcro (hook) on backside.

Tag Type Officers Firefighter/EMT EMS Personnel Haz-Mat Cadet/auxiliary Law enforcement	Tag Color White Yellow Dark Blue Green Orange Black	Text Color Black Black White White White White
•	<u> </u>	White White White











Oakland, California's police department, like Warren County, utilizes nixle, a social media tool that sends mass texts to residents in the case of a security concern. Nixle recently made national news with the following incident out west:

Minutes after a shooting near the Oakland Airport this year, the gunman was on the loose. And police Sgt. Chris Bolton quickly fired off a flurry of text alerts to thousands of nearby residents through a social media tool for law enforcement agencies. "Stay out of area," said one alert. "Multiple shooting victims reported. Medical on-scene. Police are evacuating a nearby, affected business." Officers would eventually discover a grisly scene inside a tiny Christian college on that spring day. Seven people were killed, three others

wounded and dozens terrified in the deadliest mass shooting in the city's history. Bolton later gave those on edge an update: "Possible suspect in custody. No imminent public safety threat appears to exist in immediate area."

Almost 6,000 law enforcement agencies are now deploying the public notification service nixle to provide residents with real-time alerts on crimes in progress, traffic messes and missing children. Previously, the service has helped police in Amarillo, Texas, capture a fugitive wanted for aggravated robbery and probation violation; and authorities in Fayetteville, N.C., nabbed a suspect wanted for armed robbery soon after a nixle alert was sent to residents.

Police officials say they particularly like nixle security features that make it less susceptible to hacking than some social media. Also, the company has a partnership with the National Law Enforcement Telecommunications System (NLETS), which allows local, state, federal and international public safety agencies to exchange sensitive information.

The nixle system allows police departments to send out alerts and advisories to its subscribers either citywide or just to a specific neighborhood within a quarter-mile radius. A message can be received either through text or email, and can also be sent out through other social me-

In a survey of 800 law enforcement agencies, 90% use social media and more than 50% reported that social media have helped solve crimes.



Emergency Services

Warren County, Ohio

DID YOU KNOW? Warren County has the 2nd highest number of dams in Ohio!

(EAP).

EMA hosted (2) Dam Safety Meetings, one for Public Elected and Appointed Officials and the other for dam owners. This was a no brainer because we rank second in Ohio regarding the most with how the two County agencies and ODNR have come dam per County.

Since the Dam Safety Meetings, EMA has held one-on-one meetings with dam owners to write dam EAPs. There are many only a hand full of counties as proactive as Warren County. benefits with the process that Warren County EMA and Warren County Soil and Water are working through with dam owners. It gives EMA and S&W the opportunity to build relationships with dam owner and with each other. It also positions these two county agencies to get the most current information on the dams in Warren County, who may be affected, and the ability to have an established, shared EAP between the responding agencies. EMA continues to include those response agencies in meetings with dam owners.

For the dam owner, these meetings give them a chance to build relationships with those who they need to include in their EAP. They also get a discount from ODNR if they have a EAP in place and meet with local officials regarding the plan for their dam. Dam owners are required to have an engineer help them

2012 has proven to be busy for Warren County EMA! Teaming and sign off their EAP. However, ODNR's recent visit gave training with Warren County Soil and Water, ODNR, and county dam own- to Warren County Soil and Water as well as Warren County EMA ers, EMA has been taking an aggressive approach to make sure to write Dam Plans. Warren County EMA participated in the trainevery dam owner in our county has a Emergency Action Plan ing but Warren County Soil and Water has now been given ODNR's blessing to help class 2 and 3 Dam owners write their

> EMA Operations Manager, Rick Murray has been very pleased together to help dam owners while making Warren County safer.

> According to ODNR Dam Safety Program Officials, there are



Dam Safety: Classification of Structures

...Classification of dams is necessary to provide proper design criteria and to ensure adequate safety factors for dams according to the potential for downstream damage should the dam fail. The classification system for dams in Ohio was modeled after the Federal Guidelines for Dam Safety established in 1979. The following parameters are the governing criteria for the classification:

- 1. Height of dam defined as the vertical dimension as measured from the natural streambed at the downstream toe of a dam to the low point along the top of the dam.
- 2. Storage volume defined as the total volume impounded when the pool level is at the top of the dam immediately before it is overtopped.
- 3. Potential downstream hazard defined as the resultant downstream damage should the dam fail, including probable future

The classification criteria are outlined in OAC Rule 1501:21-13-01 and summarized in the following list:

Height of Dam Class I: >60 feet Class II: >40 feet Class III: >25 feet Class IV: <25 feet Storage Volume Class I: >5000 acre-ft Class II: >500 acre-ft Class III: >50 acre-ft Class IV: <50 acre-ft Potential Downstream Hazard Class I - probable loss of life | Class II - health hazard, flood water damage to homes, businesses, industrial structures (no loss of life envisioned), damage to state and interstate highways, railroads, downstream dams, only access to residential areas. | Class III - damage to low value non-residential structures, local | Class IV - losses restricted mainly to the dam. roads, agricultural crops and livestock.

Each dam would be evaluated on the preceding criteria and placed in the highest class that any one of these criteria might meet. The Division...has the right to reclassify any dam as a result of a change in circumstances not in existence at the time of the initial classification. A dam is exempt from the state's authority under ORC Section 1521.062 if it is 6 feet or less in height regardless of total storage; less than 10 feet in height with not more than 50 acre-feet of storage, or not more than 15 acre-feet of total storage regardless of height.



Law Enforcement + Fire / Rescue News



Mason Fire to host **CERT** Disaster Drill 2012

Congrats Wayne Twp Fire & Springboro PD on raising the most funds for the 9/11 Memorial!

Communicating in a Crisis training at Centerville PD

Nov 29th See page 11

2 Sites

- 4142 US Route 42, Mason OH - tornado drill complete with smoke machine, and lights expecting 10+ victims staged in vehicles, buildings and in some fields.
- Pine Hill Park will simulate a disoriented person (1 victim) wandering the park. Here 4 CERT members will be searching the park.



Pictured left to right: Commissioner Tom Ariss, Roger Wainscott (Wayne Twp FD), Tim Klenk (Turtlecreek Twp FD)











Deerfield Twp Fire Rescue's **Pink Truck Project**

On September 15, Deerfield Township Fire Rescues launched its "Pink Truck Project" at the department's first annual Touch a Truck event held in the Deerfield Towne Center.

Three years ago Deerfield Professional Firefighters Local 4286 began wearing pink T-shirts during the month of October in support of breast cancer awareness. Today a pink fire truck will join the cause and fundraising effort. A unique partnership was formed with 4286 and Deerfield Local Women's club along with sponsorships by UC Health, Firehouse Decals and TriHealth Event Medicine. This relationship enabled the funds for Deerfield Township Fire Rescue to turn a truck pink. The truck was dedicated to the mother of a DTFR firefighter.



Miami Valley Risk Management Presents:

Communicating in a Crisis 30 Years of Work Destroyed in 30 Seconds!!

30 years of work destroyed in 30 seconds is what can happen if your city mismanages an explosion, natural disaster, or a multitude of other crisis situations.

Somewhere within every organization, a crisis is waiting to happen. Maybe tomorrow, maybe next year or even in five vears; you can't be sure what the crisis will be or when it will strike. But you can be sure that a crisis will put your city's hard earned image and reputation in jeopardy.

9:00-4:00 (Lunch will be on own) When: Thursday, November 29, 2012

Location: Centerville Police Department, 155 W. Spring Valley Road

About the Program:

Learning Keys:

- ☐ The key differences between an emergency response plan and a crisis communications plan.
- ☐ Why having a crisis communications plan is vital and what should be in it.
- 12 audiences to communicate to during a crisis.
- \square 10 key points to successfully communicating during a crisis.
- ☐ How reporters think and behave during a crisis.
- Key tips to surviving a news interview.
- ☐ Five performance traits to possess during a news interview.
- ☐ How social media has transformed crisis communications and how to use it.
 ☐ Four response techniques to answer any question, from anyone.
- ☐ How to gain think time to avoid the "deer in the headlights" look.
- ☐ What makes a good message and how to stay on it.
- * Time permitting --Participants will do realistic interviews in front of our camera, followed by detailed critiques; learn how to hold a news conference; and develop effective messaging to use in a crisis situation.

Presenter: Anthony Huey, President of Reputation Management

Anthony Huey has 20 years of experience in editorial management, media relations, marketing communications and business strategy. His career includes tenures as a news reporter and editor, crisis management specialist and media relations consultant.

Anthony owns Reputation Management Associates, one of the nation's leading communications training and crisis consulting companies. He has presented more than 1,300 media, crisis and presentational skills training workshops, seminars and speeches in his career.

Costs: Prepayment Reqd- Will Send Invoice upon receipt of registration.

MVRMA/MVCC/CLG members: \$89.00 MTA Affiliates: \$99.00 Non-members: \$120.00

Registration: Registrations through MVRMA- Starr Markworth - smarkworth@mvrma.com-

Jurisdiction



The Pink Truck Project - "Raising Awareness, Building Hope, Driving For A Cure" was the focus of fundraising activities throughout Deerfield Township and the Tri-State area during the month of October. "We wanted to do the right thing for our community and their families," states Chief Chris Eisele. Visitors were encouraged to sign on the pink and leave messages of hope and encouragement to those that have been touch by this consuming disease.







City of Mason Fire Department

Invites All Safety Officers, Training Officers,
Chief Officers, Paramedics, EMTs and All Interested Fire and EMS
Personnel To Attend, Free of Charge:

Firefighter Rehabilitation and Medical Monitoring A Guide to NFPA 1584 (2008)

Presented by Masimo Corporation with the support of the International Association of Fire Chiefs

Tuesday, November 27th
6:00pm
City of Mason Fire Department
Station 51 Community Room
4420 N. Mason-Montgomery Road
Mason, OH 45040

This three–hour comprehensive program provides the knowledge to set up and administer firefighter rehabilitation according to the 2008 NFPA 1584 standards. Firefighter rehabilitation has been identified as a critical part of managing the health and safety of firefighters and reducing line-of-duty injuries and deaths.

The program includes your own copy of the IAFC Rehabilitation workbook and the program CD (PowerPoint presentation files and instructors guidebook). You will have everything you need to return to your department and develop your own NFPA 1584 compliant rehab program.

Don't delay registering, classes fill quickly.

For registration go to:

http://masimo.custhelp.com/ci/documents/detail/2/MFD to sign up TODAY!

This continuing education activity is approved by the Continuing Education Coordinating Board for Emergency Medical Services (CECBEMS).

CECBEMS#: MAS6635

CEH Type: Basic & Advanced

CECBEMS represents only that its accredited programs have met CECBEMS' standards for accreditation. These standards require sound educational offerings determined by a review of its objectives, teaching plan, faculty, and program evaluation processes. CECBEMS does not endorse or support the actual teachings, opinions or material content as presented by the speaker(s) and/or sponsoring organization. CECBEMS accreditation does not represent that the content conforms to any national, state or local standard or best practice of any nature. No student shall have any cause of action against CECBEMS based on the accreditation of the material.

Several spots left

If this class doesn't reach 50 people, it will be cancelled.







Warren County Technical Rescue Team

Grener of Lebanon Fire Department presented the along with annual training requirements that include County's Technical Rescue Team and its purpose/ goals. To be comprised of members from all Warren County agencies, this team's mission is to

"Provide Warren County with a team of rescuers trained in the various disciplines of technical rescue as an additional resource to assist local agencies with the coordination of personnel and resources to locate, extricate, and rescue trapped victims."

Over the next year, the team hopes to complete the following training:

- Rope Rescue Technician Level
- Structural Collapse Operations Level
- Water Rescue Operations level
- Confined Space Rescue Technician Level
- Trench Rescue Operations Level
- Vehicle Extrication Operations Level
- Search Tech Search Specialist

At September's Fire Chiefs meeting, Lieutenant Dion A tentative training strategy has been mapped out

- Training events held quarterly (4 times/year).
- Members are required to attend a minimum of 3 trainings each calendar year.
- Squads will be responsible for hosting one of the four trainings each year.
- Dive training will be conducted separately from rescue training.

For more information, contact Lt. Grener at dgrener@lebanonohio.gov or (513) 262-9711.





Barn Fire in Franklin

Firefighters found a fully engulfed barn fire around 11:45 p.m. on November 7th, a rarity for this city fire department. According to City of Franklin Fire Captain Chad Reed when interviewed by Drew Simon of the Dayton Daily News, "We don't deal with a lot of barn fires, we're not in a rural area," he said, adding that firefighters were still prepared. "We do just as much training with them as anyone else."

For the full story, check out http://www.daytondailynews.com

Photo credits: Staff photo by Drew Simon/Cox Media Group Ohio

13









CommUNITY in November

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Morrow 5-10pm @ VFW Post 8202 Thursday Night Bingo. Call 899-2612 for info.

WCCC Veteran's Day Breakfast & Program 8:30am RSVP Peg Allen at 932-5677 x5204

10

Lebanon Christmas Crafting Workshop with Joyce Leeds at WC History Center 105 S. Broadway. Call 932-1817 or visit www.wchsmuseum.org for info.

14

Warren County History Center 11:30am-1pm Lunch & Learn Series \$18: Mogul, Millionaire, Mysterious Philanthropist: Lebanon Native William E. Harmon (includes gourmet box lunch & admission to museum) 16-18

Springboro Christmas in Historic Springboro Festival Saturday: noon parade 17

Lebanon Kids Christmas Crafting Workshop at WC History Center 105 S. Broadway

24

Morrow Community Christmas 6-8pm - Santa on a fire truck, Hot Dogs, Cookies, free horse & buggy rides @ Morrow Train Depot 240 Main St.

SMALL BUSINESS SATURDAY! Support your favorite shops, artists, eateries, and entrepreneurs!

30

Waynesville

Secret Garden Holiday Open House 4107 E. St. Rt 73 513-897-5505

SAFETY@HOME

Ohio's recent law banning texting while driving the qui

the quick facts!



If you're an adult driver, it is illegal to use a handheld electronic wireless communications device to write, send or read a text or picture message while driving in Ohio.

Enforcement: It's a secondary offense, meaning an officer would have to stop you for another reason first.

Penalties: It's a minor misdemeanor; you could get a fine of up to \$150.

Read the legal verbiage at http://www.legislature.state.oh.us/bills.cfm?ID=129 HB 99

If you're under 18 (and driving), it is illegal to

- Use any electronic wireless communications device while driving in Ohio, even at a light or sitting in traffic.
- Talk on a cell phone, bluetooth, bluetooth speakers, OnStar or any similar device
- Read/write/send text and picture messages
- Read/send e-mails
- Use computers, laptops or tablets
- Play video games
- Operate a GPS (unless it's voice-operated or hands-free)
- ** Exceptions: Using a pre-programmed GPS; using devices while the vehicle is stationary and outside a lane of travel; calls to emergency personnel (police, hospital, fire department, etc.)

Enforcement: It's a primary offense, so police can pull you over just for using wireless devices.

Penalties: First offense = \$150 fine; license suspended for 60 days. Second/subsequent offenses: \$300 fine; license suspended for one year.

14

d Kids Fundraise

Date: 11/28/12

Time: 5pm-9pm

4634 Ashbrooke Place, Mason, Ohio 45040

We will have several vendors in one place from your favorite direct sales companies such as Thirty-One Gifts, Pink Zebra, Damsel in Defense, Celebrating Home, Tastefully Simple, and many more! A portion of the proceeds will go to our annual Cops and Kids Christmas program which "adopts" needy kids at Christmas. Join us for some early Christmas shopping for your family and

Warren County Fraternal Order of Police & Associates

www.wcfop103.org



Refreshments provided by Ma'Tina's Atmospheric Foods Desserts provided by Urban Desserts



15









friends...or yourself!!!

Submit your content for



UPCOMING TRAINING

COMMUNITY EVENT

SAFETY STORIES

REFLECT ON PAST INCIDENTS
INTRODUCE YOUR NEW HIRES & RECRUITS
SHARE PROMOTIONS OR RETIREMENTS

AWARDS & RECOGNITIONS

HELPFUL INDUSTRY TIPS

TELECOM TESTIMONIES ON HOW RADIOS AND MDCs MAKE YOUR JOB EASIER!

